



NHSC Clinician Service Milestones

Start of Service 0-3 months



- Review the Application and Program Guidance
- Explore the [BHW Customer Service Portal](#)
 - Confirm site information
 - Identify site point of contact
 - Access contract
 - Verify contact information
- Contract termination request within 60 days (optional)
- Receive lump sum electronic deposit within 90 days
- Participate in the Welcome to Service Webinar
- Alert NHSC to any status changes
 - Maternity/paternity
 - Medical leave
 - Relocation
 - Call to active duty
 - Site changes
 - Unemployment
 - Schedule changes

Service Fulfillment 4-18 months



- Record absences for in-service verification
- Complete in-service verification (every 6 months)
- Alert NHSC to any status changes
 - Maternity/paternity
 - Medical leave
 - Relocation
 - Call to active duty
 - Site changes
 - Unemployment
 - Schedule changes
- Submit questions via the [BHW Customer Service Portal](#)
- Review the Continuation Application & Program Guidance (optional)

Service Completion 19-24 months



- Record absences for in-service verification
- Submit Continuation Contract application (optional)
- Submit proof of payment through the [BHW Customer Service Portal](#)
- Complete final in-service verification within 30 days
- Alert NHSC to any status changes
 - Maternity/paternity
 - Medical leave
 - Relocation
 - Call to active duty
 - Site changes
 - Unemployment
 - Schedule changes
- Submit questions via the [BHW Customer Service Portal](#)
- Receive Certificate of Completion or a Continuation Award

