

NHSC SCHOLAR ORIENTATION WEBINAR

Conference Line: 1-888-469-3086
Passcode: 2902189





*Connecting dedicated primary care providers
with the communities that need them*

Welcome to the National Health Service Corps Scholarship Program

NHSC Scholar Orientation Webinar
September 28, 2013
12:00 – 2:00 p.m. ET



NHSC.hrsa.gov

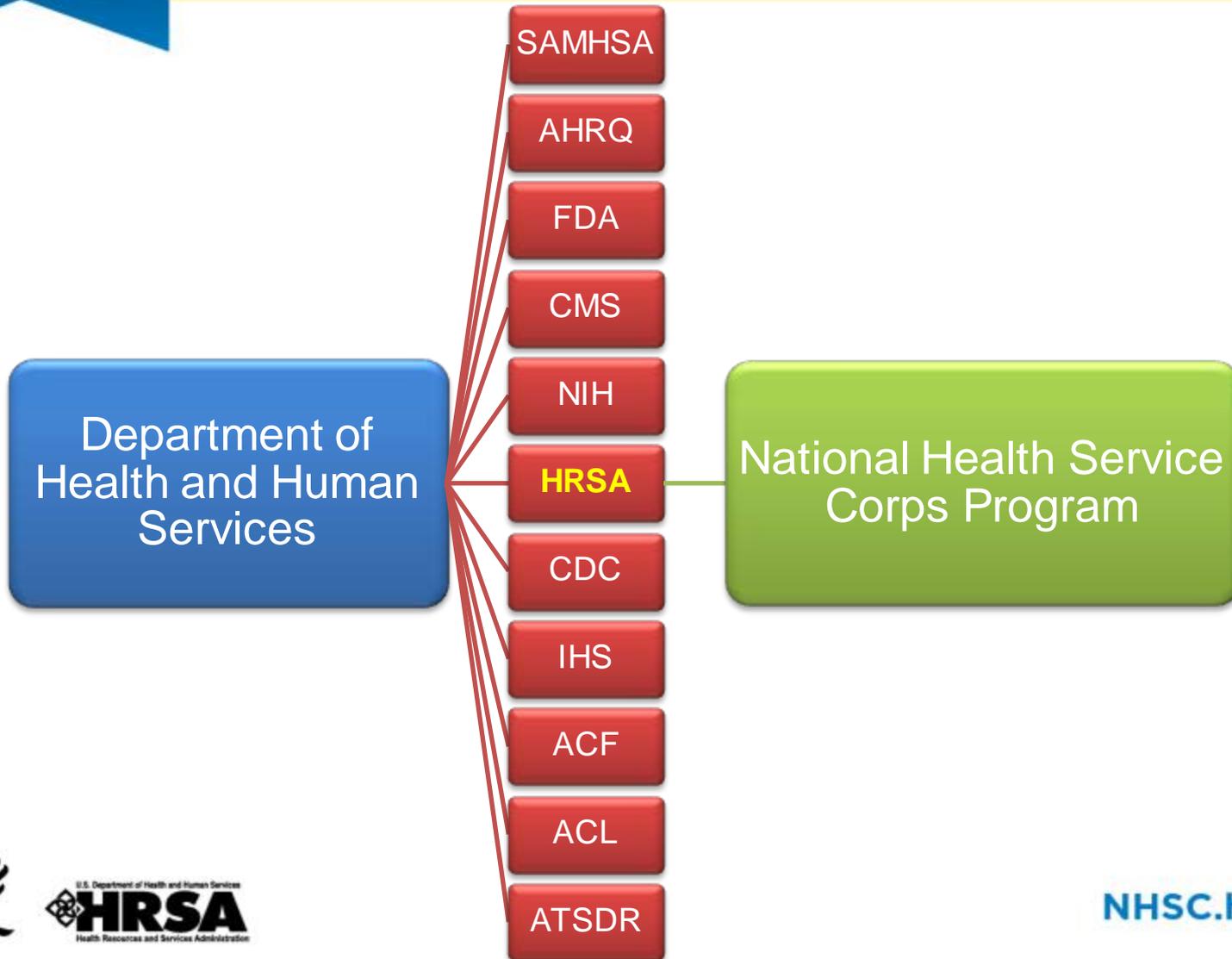
Scholar Class of 2013

Congratulations!

We received over 1,700 applications and made 182 awards!



Where Does Your Award Come From?



About HRSA

- The Health Resources and Services Administration (HRSA), an agency of the U.S. Department of Health and Human Services, is the primary Federal agency for improving access to health care services for people who are uninsured, isolated or medically vulnerable.
- Tens of millions of Americans get affordable health care and other help through HRSA's 100-plus programs and more than 3,000 grantees.



About HRSA

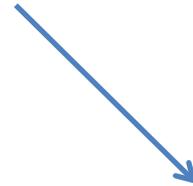
HRSA provides health care to the uninsured, pregnant women, and children.

HRSA also:

- Manages the only Federal office dedicated to rural health issues
- Administers Federal HIV/AIDS grant programs
- Administers the Community Health Center program
- Manages the nation's organ, bone marrow, and cord donation program

NHSC Programs

The NHSC provides financial support to providers in exchange for working at NHSC-approved sites.



SCHOLARSHIP
PROGRAM

STUDENTS TO
SERVICE
LOAN
REPAYMENT
PROGRAM

LOAN
REPAYMENT
PROGRAM

What is the NHSC scholarship program?

The scholarship consists of payment for tuition, required fees, other reasonable educational costs, and a monthly support stipend.

In return, students agree to provide one year of service in an NHSC-approved site in the HPSA of greatest need to which they are assigned for each year of support received, with a minimum 2-year service commitment and a maximum 4-year commitment.

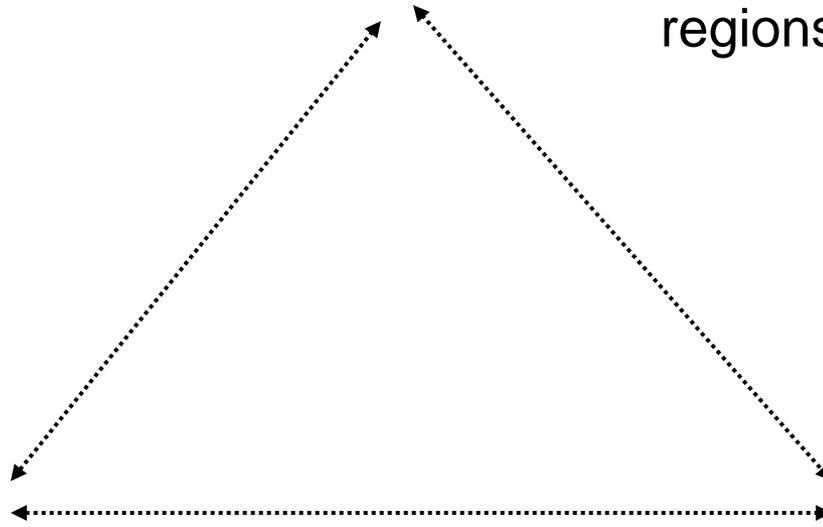


NHSC Scholar Partnership

National Health Service Corps (headquarters and regions)

NHSC Scholar

**NHSC-
Approved
Clinical
Practice Site**



Now that you know a little about us, we want to get to know you better. Let's take a look at our poll.



Your Dedicated Team Members at Headquarters

Dr. Narayanan Valappil,
Chief, Scholarship Branch

Christopher Galipo, Team Lead

Tom Hochberg, Team Lead

Gregory Brooks

Ashley Carothers

Connie Fu

Vanessa Hill

Stanley Jean-Pierre

Vinoo John

Jestover Jones

Purnima Kissoon

Frank Lanor

Cheryl Little

Pocahontas Wilkinson

Martha Vallier

Monica-Tia Bullock

What We Do

The headquarters team:

- Processes stipend payments
- Manages scholar contracts
- Processes tuition invoices and payments
- Manages academic monitoring
- Provides customer service for schools and scholars

***They are your points of contact while in school
and during post-graduate training.***



Now, we are going to take a poll to find out where your school is located.

HRSA Regional Team

10 Regional Offices



Regional Team Advisors

The Regional Team Advisors:

- Coach you through the milestones of your site search
- Provide you with information to assist you to find the right site
- Verify if a site meets your required HPSA score
- Answer questions you may have in the process, or connect you with the right person



NHSC Scholar Program Cycle



NHSC Scholar Cycle

In school

- Tuition and fees
- Monthly stipend
- Annual other reasonable costs
- Enrollment Verification Forms
- Maintain full time status
- Unofficial transcript
- Rotation assistance

Post Graduate Training

- Yearly deferment request
- No monetary support

Transitioning to Practice

- Placement assistance
- Relocation expenses paid (one way)
- 6-month verifications

In School

In school

- Tuition and fees
- Monthly stipend
- Annual other reasonable costs
- Enrollment Verification Forms
- Maintain full time status
- Unofficial transcript
- Rotation assistance

In School

Your NHSC scholarship covers the following costs:

- Tuition and required fees
- Other reasonable costs
- Monthly stipend

Total Award Calculation

- Each participating school submits an estimated tuition and fee schedule for the upcoming school year(s)
- Your scholarship amount is calculated based on the number of years of scholarship support requested and the information submitted by the school
- This award amount is non-negotiable!
- Additional years of support can be requested at a later date

Paying Your Tuition and Required Fees

Instead of sending an invoice to you, your school will invoice the NHSC every semester/quarter. (Tuition and required fees are paid directly to the educational institution and are non-taxable.)

* If you have taken out loans to pay for your Fall 2013 tuition, you can still have your school invoice NHSC.

Paying Your Tuition and Fees

- Scholarship cycle is July 1st to June 30th of the following year and is retroactive from July 1st 2013.
- You will owe 1 year of service for each year of scholarship support received with a minimum of 2 years of service.
- If you were in school during the month of July 2013, your school can invoice NHSC for the summer tuition.



What to Do If You Already Have Other Funding Sources

What should you do if you received full or partial support from other scholarship/grants?

1. Return or cancel payments to the funding source and invoice the NHSC for the tuition and fees owed. **OR**
2. Continue the other source of funding and submit an invoice to the NHSC for any portion of the tuition and/or fees that were not paid. Please send itemized invoice. **OR**
3. If the other funding source pays for full tuition/fees. Please do not invoice the NHSC. Send an e-mail to the NHSC stating that no payment is being requested for the particular term/semester.

Other Reasonable Costs

- Other reasonable costs (provided annually) cover expenses such as:
 - Books
 - Instruments
 - Uniforms
 - Travel
 - Clinical supplies
 - Laboratory expenses
 - Health insurance
 - PDA/Computer (one time)
- Your first payment will be made to your bank account no later than November 7, 2013.
- The first payment will include your monthly stipend/s and your annual other reasonable cost amount.

Other Reasonable Costs

- An annual other reasonable cost payment will be paid to your account on record and is non- taxable.
 - *See your tax advisor as needed*
- Your other reasonable cost amount is also calculated based on the information NHSC received from your school regarding:
 - Your tuition, fees, and other educational costs
 - Your discipline
 - Your year in school



Monthly Stipend Payment

- You will receive a monthly stipend, which is taxable.
- The stipend is \$1289.00 per month.
- The stipend covers your living expenses, including rent.
- Stipend payments are made at the end of every month.

Your First Payment as a Scholar

Your first payment will consist of the following:

- The stipend payment is from July to October (4 months).
- Your annual, one-time lump sum other reasonable costs payment (the amount varies).
- Your payment will be made no later than November 7.
- It's a lot of money...Don't blow it!



What We Expect of Our Scholars While in School



NHSC Requirements

- Maintain full-time enrollment and good academic status.
- Submit an Enrollment Verification Form (EVF) and an unofficial transcript for each academic term for which funding is received.
- Notify NHSC immediately of any changes in your enrollment status, personal, and financial information.
- Respond to NHSC emails and/or phone calls in a timely manner.

Transitioning from School to Post Graduate Training

Post Graduate Training

- Yearly deferment request
- No monetary support

Overview: Post-Graduate Training

- Must attend NHSC approved residency/training programs
- Complete and submit the annual Post Graduate Training Verification Form to NHSC for approval
- No financial support during training



Approved Residency Programs

- General Pediatrics
- OB-GYN
- General Internal Medicine
- Family Practice
- General Psychiatry
- Dentistry
- Internal Medicine/Pediatrics
- Internal Medicine/Family Practice

Scholar Post-Graduate Training

- Scholars can request a deferment of service for additional years of training as a Chief Resident or Fellow.
- Dental residencies will be approved for up to 2 years.
- Medical residencies will be approved up to 4 years.
- PAs and NPs have the option of one additional year of post-graduate training.

Transitioning to Practice

Transitioning to Practice

- Placement assistance
- Relocation expenses paid (one way)
- 6-month verifications

Dr. Sara Michaels

Chief of Family Medicine

Northern Navajo Medical Center

Let's take a look at a video highlighting “a day in the life” of a Corps clinician.

[Dr. Sara Michaels](#) is the Chief of Family Medicine at Northern Navajo Medical Center, an Indian Health Service facility in Shiprock, New Mexico. Sara is an NHSC Scholarship Program Alumnus who continues to serve the Navajo Nation nine years after completing her NHSC service commitment.



Transitioning from Training/School to Practice

You will enter the “Placement Cycle” one year prior to graduation or the completion of your post graduate training.

What happens during this year:

- Schedule site visits and interviews
- Take your boards, licensing exams, etc.

Finding a Practice Site



HPSA Scores

Health Professional Shortage Area (HPSA)

- A score calculated by the Federal government to indicate communities with the greatest need for providers
- At a minimum recalculated every 3 years and can be recalculated at a state's request
- Methodology based on a community's population size, number of providers, wait times, socio-economic factors, etc.
- Practice site minimum HPSA score is published every year by discipline
- HPSA scores are dynamic!



NHSC Scholarship Additional Benefits

- Nearly 10,000 NHSC members providing culturally competent care and practicing at NHSC-approved health care sites in urban, rural, and frontier areas
- Up to \$1,200 to conduct all on-site interviews
- One NHSC-funded site visit per site
- A \$10,000 relocation allotment is available to qualified scholars, once specific requirements are met
- Participate in loan repayment after you have completed your scholarship obligation
- Network of support throughout your career

*"To the world you may just be someone,
but to someone you may be the world."*



Finding a Practice

The NHSC Jobs Center lists openings at NHSC-approved sites and can be accessed via: www.nhsc.hrsa.gov.

Search for jobs based on:

- Location
- Discipline
- HPSA score
- Site name



Customer Service Portal

The Customer Service Portal can be accessed via the NHSC website www.nhsc.hrsa.gov to:

- Register your account
- View financial history of stipends and other reasonable cost payments
- View W-4 data
- View program status
- View/update contact information
- Submit a Deferment Request Form (to defer service start date)
- Ask a question

Additional Resources

- **NHSC Homepage:** www.nhsc.hrsa.gov
 - Applications (Recruitment and Retention Applications for Sites, Loan Repayment Programs, Scholarship Programs)
 - NHSC Job Center
 - Customer Service Portal
 - Members (Resources for Scholars, Loan Repayers, Communities, and Ambassadors)
 - Directory of State Primary Care Offices, Cultural Competence, Funding Sources, Professional Associations
 - Office of Personnel Management www.opm.gov
- **Health Professional Shortage Areas (HPSAs)**
 - Shortage Designation: www.hrsa.gov/shortage
 - HPSAs by State and County: hpsafind.hrsa.gov



Getting Prepared for Service

In an effort to communicate, inform, and educate scholars, the following suite of resources will be available to prepare you to serve at an NHSC Site.

- Webinars
- Videos
- Podcasts
- Tip Sheets
- Mentor Program
- NHSC on Facebook
- NHSC on Twitter
- NHSC on LinkedIn



We are going to take a poll about what additional resources you would be interested in.



Next Steps

- Make sure your school has submitted an invoice for your tuition and fees.
- Make sure you submit your Enrollment Verification Form on time!
- Join us for upcoming webinar that will help you in your journey as an NHSC Scholar.
- If you are in your last year of school, your regional placement advisor will contact you soon no later than January.

Have Questions? Contact Us

Know your team...

Team	Email	States
Blue Team	NHSC-Blue@hrsa.gov	AK, AL, AZ, AR, CO, CT, DC, FL, GA, ID, MD, MT, ND, NE, NJ, NM, OK, OR, SC, UT, VT, VA, WV
Gold Team	NHSC-Gold@hrsa.gov	CA, DE, HI, IA, IL, IN, KS, KY, LA, MS, NH, OH, RI, SD, TN, WA
Orange Team	NHSC-Orange@hrsa.gov	MA, ME, MI, MN, MO, NC, NV, NY, PA, PR, TX, WI, WY

Contact Information

Scholarships Branch
Division of National Health Service Corps
Bureau of Clinician Recruitment and Service
Health Resources and Services Administration
5600 Fishers Lane, Room 8-37
Rockville, MD 20857

Website: www.nhsc.hrsa.gov/scholarship/

General Contact Number: 301-594-4400
Toll Free Number: 1-800-435-6464
NHSC Fax Number: 301-451-5557



Questions?

