

Welcome!

The National Health Service Corps New Scholar Orientation Webinar will begin shortly.

Please dial in using the information below, so you can access the audio portion of the webinar:

Dial in number: 1-800-369-1175

Passcode:1999382





*Connecting dedicated primary care providers
with the communities that need them*

Welcome to the National Health Service Corps Scholarship Program

NHSC New Scholar Orientation Webinar
September 15, 2015
7:00 – 8:30 p.m. ET



NHSC.hrsa.gov

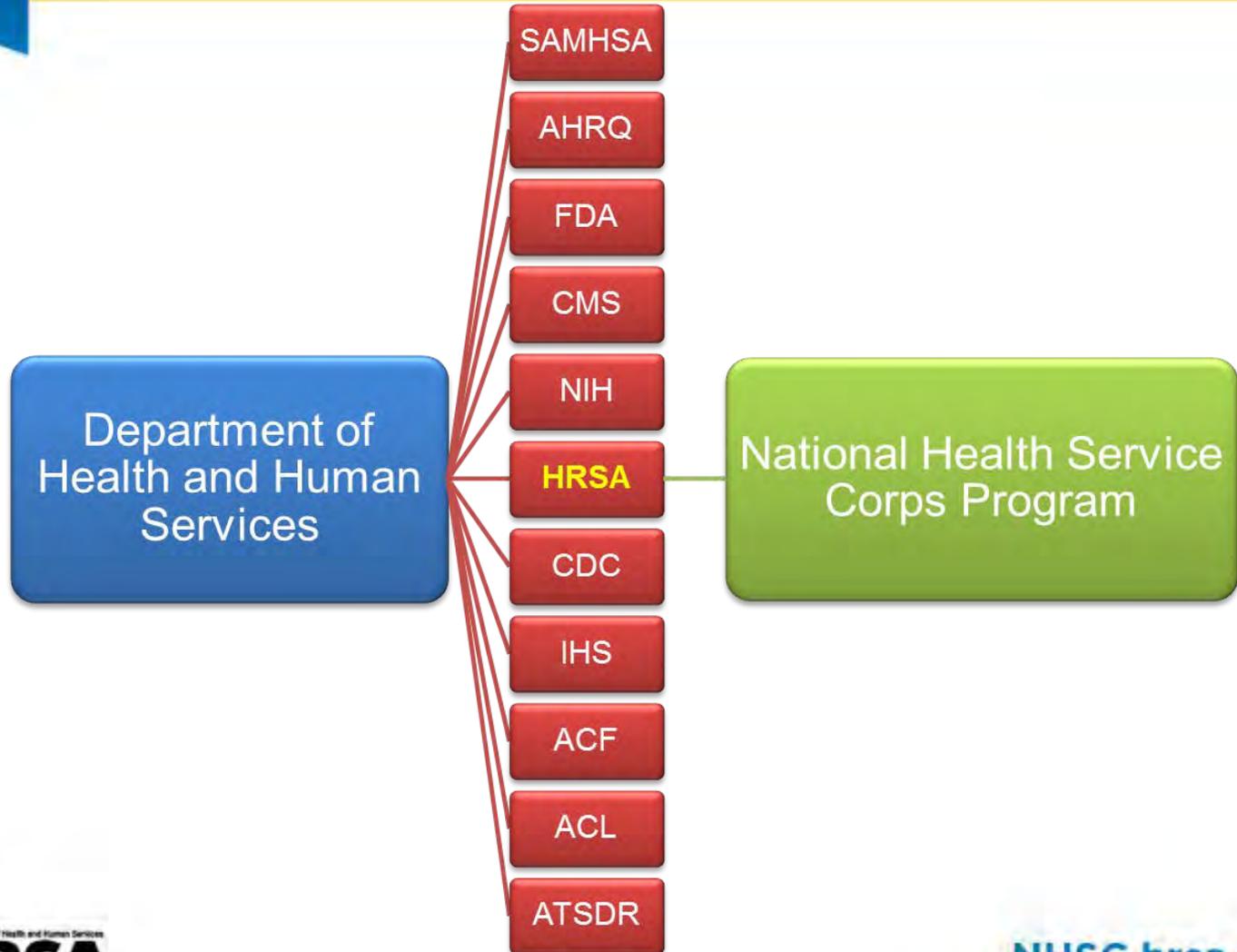
Scholar Class of 2015

Congratulations!

We received over 5,100 applications and made 196 awards!



Where Does Your Award Come From?



About HRSA

- The Health Resources and Services Administration (HRSA), an agency of the U.S. Department of Health and Human Services, is the primary Federal agency for improving access to health care services for people who are uninsured, isolated or medically vulnerable.
- Tens of millions of Americans get affordable health care and other help through HRSA's 90-plus programs with more than 3,000 grantees.



About HRSA

HRSA provides health care to the uninsured, pregnant women, and children.

HRSA also:

- Manages the only Federal office dedicated to rural health issues
- Administers Federal HIV/AIDS grant programs
- Administers the Community Health Center program
- Manages the nation's organ, bone marrow, and cord donation program
- Oversees Poison Control Centers & Hansen's Disease Centers



Overview of Your Scholarship

The scholarship consists of payment for:

- Tuition and fees (non-taxable)
- Other reasonable educational costs (non-taxable)
- Monthly support stipend (taxable)

In return, our scholars agree to provide one year of service in an NHSC-approved site for each year of support received, with a minimum 2-year and a maximum 4-year commitment.



Now that you know a little about us, we want to get to know you better. Let's take a look at our poll.



Your Dedicated NHSC Team

Jeanean Willis - Marsh, DPM, Director Division of the National Health Service Corps

Program Support Officers (PSO)

Malissa Lewis – Team Lead

- Ashley Carothers
- Cheryl Little
- Monica-Tia Bullock
- Purnima Rozario
- Gregory Brooks
- Vanessa Hill
- Lesa Bandy

Finance Support Officers (FSO)

Christopher Galipo - Team Lead

- Stanley Jean-Pierre
- Connie Fu
- Vinoo John
- Frank Lanor
- Martha Vallier
- Jestover Jones

Note: FSOs are the Point of Contact for the School Financial Office.



Program Support Officer (PSO)

Your PSO is your point of contact for:

- Stipend payments
- Scholar contracts
- Tuition invoices and payments
- Academic performance
- Customer service

The PSOs are your scholarship points of contact while you are in school and during post-graduate training.



NHSC Scholar Program Cycle



NHSC Scholar Cycle

In school

- Tuition and fees
- Monthly stipend
- Annual payment for other educational costs
- Enrollment Verification Forms
- Monitoring of academic progress
- Approval of post graduate training

Post Graduate Training

- Submit approval for training program
- Complete yearly training verifications
- Begin exploring places to practice
- No monetary support

Transitioning to Practice

- Assistance finding a practice site
- Relocation assistance (one-way)
- 6-month employment verifications

In School

In school

- Tuition and fees
- Monthly stipend
- Annual payment for other educational costs
- Enrollment Verification Forms
- Monitoring of academic progress
- Approval of post graduate training

Calculating Your Award

- Each participating school submits an estimated tuition and fee schedule for the upcoming school year(s).
- Your scholarship amount is calculated based on the number of years of scholarship support requested and the information submitted by the school.
- The amount varies by program and year in school.
- Award amount is non-negotiable!
- Additional years of scholarship support can be requested if eligible.



Paying Your Tuition and Fees

- Take the “Guidelines for Your School” (see the welcome kit) to your financial aid office.
- Your school will submit an invoice to the NHSC every semester/quarter.
- Tuition and required fees are paid directly to your educational institution.

Paying Your Tuition and Fees (continued)

- The scholarship cycle is **July 1 to June 30** and therefore, is retroactive from July 1, 2015.
- If you were enrolled in a required school program during the month of July 2015, your school can invoice NHSC for the summer tuition & fees.
- If you have taken out loans to pay for your fall 2015 tuition, you can still have your school invoice NHSC.



What to Do If You Already Have Other Funding Sources

What should you do if you received full or partial support from other scholarship/grants?

1. Return or cancel payments to the other funding source and invoice the NHSC for the tuition and fees owed. **OR**
2. Continue the other source of funding and submit an invoice to the NHSC for any portion of the tuition and/or fees that were not paid. Please send the itemized invoice. **OR**
3. If the other funding source pays for **full tuition/fees etc.**, please do not invoice the NHSC. Send an e-mail to the NHSC stating that no payment is being requested for the particular term/semester.

Other Reasonable Costs

- Other Reasonable Costs (ORC) – are provided annually to cover educational expenses such as:
 - Books
 - Instruments
 - Uniforms
 - Travel
 - Clinical supplies
 - Laboratory expenses
 - Health insurance
 - PDA/Computer (one time)
- Your first payment from NHSC will be made to your bank account on record no later than November 6, 2015.
- The first payment will include your monthly stipends from July 2015 through October 2015 (4 months) and your annual ORC for 2015-2016 school year.



Monthly Stipend

- The stipend is \$1316.00 per month (before Federal taxes).
- The stipend is for your living expenses including rent.
- Stipend payments are made at the end of each month.



Your First Payment from the NHSC

Your first payment will consist of the following:

- Four months of stipend payments (July to October)
- Your annual, lump sum payment for your ORC (the amount varies depending on your program and year in school).
- Your payment will be made no later than November 6.
- It's a lot of money...Don't blow it!



What We Expect of Our Scholars While in School



NHSC Requirements

- Maintain **full-time** enrollment and good academic status.
- Submit an Enrollment Verification Form (EVF) and an unofficial transcript for each academic term until you graduate – even if you are not receiving financial support from NHSC!
- Notify the NHSC immediately of any changes in your enrollment status, personal, and/or financial information.
- Respond to NHSC emails and/or phone calls in a timely manner.



Transitioning from School to Post-Graduate Training

Post-Graduate Training

- Submit approval for training program
- Complete yearly training verifications
- Begin exploring places to practice
- No monetary support

Overview: Post-Graduate Training

- Must attend NHSC approved residency and fellowship program
- Submit annual Post-Graduate Training Verification Forms to NHSC for approval
- No financial support during training



Approved Residency Programs

- Family Practice
- General Internal Medicine
- General Pediatrics
- OB-GYN
- Internal Medicine/Pediatrics
- Internal Medicine/Family Practice
- Family Practice/Psychiatry
- General Psychiatry
- General Dentistry
- Public Health Dentistry



Post-Graduate Training

- Scholars can request a deferment of service to participate in additional years of training as a Chief Resident or Fellow.
- Dental residencies will be approved for up to 2 years.
- Medical residencies will be approved up to 4 years.
- PAs and NPs have the option of pursuing one year of post-graduate training.



Getting Prepared for Service

In an effort to communicate, inform, and educate scholars, the following suite of resources will be available to prepare you to serve at an NHSC approved site.

- Webinars
- Videos
- Tip Sheets
- Mentor Program
- NHSC on Facebook
- NHSC on Twitter
- NHSC on LinkedIn



Transitioning to Practice

Transitioning to Practice

- Assistance finding a practice site
- Relocation expenses paid (one way)
- 6-month employment verifications

Let's take one additional poll...Where are you interested in living and practicing as an NHSC provider?



Your Support in the NHSC

HHS is divided into 10 regions with Regional Advisors and Offices in each of the cities noted in the map below.



U.S. Department of
Health & Human Services

Regions



Regional Advisors

Regional Advisors:

- Coach you through the milestones of your site search
- Provide you with information to assist you to find the right site
- Verify if a site meets your required HPSA score
- Answer questions you may have in the process or connect you with the right person



Transitioning to Practice

One year prior to graduation or the completion of your post-graduate training, you will begin to:

- Work with your Regional Advisor to schedule site visits and interviews at potential sites
- Participate in NHSC events – including webinars and Virtual Job Fairs
- Take your boards, licensing exams, etc.



Finding a Practice Site



HPSA Scores

Health Professional Shortage Area (HPSA) – a score calculated by the Federal government to indicate communities with the greatest need for providers

- At a minimum recalculated every 3 years and can be recalculated at a state's request
- Methodology based on a community's population size, number of providers, wait times, socio-economic factors, etc.
- The minimum HPSA score for scholars is published every year; scholars must find an NHSC-approved site that meets the required HPSA score for their discipline.
- HPSA scores are dynamic!

Finding a Practice Site

The NHSC Jobs Center lists openings at NHSC-approved sites and can be accessed via: www.nhsc.hrsa.gov.

Search for jobs based on:

- Location
- Discipline
- HPSA score
- Site name



NHSC Jobs Center Site Profile



[About this Site](#) [Site Information](#) [Open Positions](#) [Affiliated Sites](#) [Map & Community](#)

OUR MISSION IS TO PROVIDE QUALITY SERVICES THAT PROMOTE WELLNESS & BALANCE OF MIND, BODY AND SPIRIT FOR THE COMMUNITIES WE SERVE.

The NATIVE Project was incorporated in 1989 as a 501 (c) 3 non-profit agency offering safe & fun activities to youth in the greater Spokane area. Addressing an alarming trend of alcohol and substance abuse issues in the community, the NATIVE Project quickly evolved into an adolescent youth, outpatient treatment center. By 1999, the NATIVE Project became the parent company to an I.H.S. contracted, Federally Qualified Health Center (FQHC) called NATIVE Health of Spokane. Since our incorporation, we have served over 217 Federally recognized Tribes from across the US & over 16,000 patients. We're a multidisciplinary team agency that includes chemical dependency, mental health, dental, pharmacy and primary care treatment. In the clinic alone, we have 1 MD, 2 ARNPs, 2 RNs, 1 LPN, 2 HCAs, 1 RD/CDE, 1 LICSW/CDP, 1 LMHC, 1 Clinical Case Manager, 1 Clinic Manager, 2 Schedulers, 2 Patient Registration, 1 Clinical Applications Coordinator, 1 Researcher & an on-site contracted pharmacy.

Contact Info

1803 W. Maxwell
Spokane, WA 99201
(509) 483-7535

POINTS OF CONTACT

Contact Name	Phone	Email
Dylan Dressler	(509) 483-7535	ddressler@nativeproject.org

Days/Hours of Operation

Monday - Friday 8:30 am - 5:00 pm Federal Holidays
Off

Relevant Links

- [NATIVE Project](#)

Site Brochure

[View Site Brochure](#)

Practice

- You will receive a salary from your site that you negotiate.
- All NHSC participants are required to verify their employment and time spent in practice every 6 months.



NHSC Scholarship Additional Benefits

- Nearly 9,200 NHSC members providing culturally competent care and practicing at NHSC-approved health care sites in urban, rural, and frontier areas
- Up to \$1,200 to conduct all on-site interviews
- One NHSC-funded site visit per site
- Up to \$10,000 for domestic and up to \$25,000 for non-contiguous U.S. travel and relocation expenses; available to scholars who qualify based on the distance from school/training program to their new NHSC-approved site
- Network of support throughout your career

*"To the world you may just be someone,
but to someone you may be the world."*



Remember

If you still have remaining educational debt, you are able to participate in the NHSC Loan Repayment Program after you have completed your Scholarship service obligation!

***Primary Care Loan recipients incur a service obligation at the time of award. Providers with these loans are not eligible to participate in the Students to Service and Loan Repayment Programs.**



Next Steps

- Make sure your school has submitted an invoice for your tuition and fees.
- Make sure you submit your Enrollment Verification Forms on time!
- If you are in your last year of school, your Regional Advisor will contact you soon (no later than January 2016).

Customer Service Portal

The Customer Service Portal can be accessed via the NHSC website www.nhsc.hrsa.gov to:

- Register your account
- View financial history of stipends and other reasonable cost payments
- View W-4 data
- Request to receive your W-2 electronically
- View program status
- View/update contact information
- Submit a Deferment Request Form (to defer service start date)
- Ask a question



Additional Resources

- **NHSC Homepage:** www.nhsc.hrsa.gov
 - Applications (Recruitment and Retention Applications for Sites, Loan Repayment Programs, Scholarship Programs)
 - NHSC Jobs Center
 - Customer Service Portal
 - Members (Resources for Scholars, Loan Repayers, Communities, and Ambassadors)
 - Directory of State Primary Care Offices, Cultural Competence, Funding Sources, Professional Associations
- **Health Professional Shortage Areas (HPSAs)**
 - Shortage Designation: www.hrsa.gov/shortage
 - HPSAs by State and County: hpsafind.hrsa.gov



Our Contact Information

**NHSC Scholarship Branch
Division of National Health Service Corps
Bureau of Health Workforce
Health Resources and Services Administration
5600 Fishers Lane, Room 8C-26
Rockville, MD 20857**

Website: www.nhsc.hrsa.gov/scholarship/

**Main Number: 301-594-4400
Toll Free Number: 1-800-435-6464
NHSC Fax Number: 301-451-5557**



Questions?

