

CORPS CONNECTIONS

IN-SERVICE
May 2011

Two New Resources Available for Corps Members!

In an effort to improve customer service for National Health Service Corps (NHSC) members, NHSC recently launched two new sites, the [NHSC Customer Service Portal](#) and [PrimaryCareForAll.org](#)*. We encourage you to begin using these resources today! The first will make it easier for you to do business with the Corps and the second provides free training and a virtual way to connect to other NHSC providers.

Customer Service Portal

The Customer Service Portal is your online tool for conducting business with the Corps 7 days a week, 24 hours a day. It provides Corps members a new, convenient way to access documents and information related to your award.

Login to:

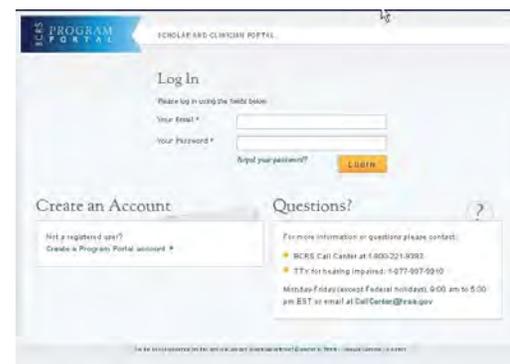
- View your NHSC profile
- Update your personal information
- Ask the NHSC a question
- Submit customer service questions or requests (i.e., site transfers, suspensions)

All Corps members will receive information via email no later than June 1, 2011 about how to login, activate their accounts and review personal information.

QUESTIONS? If you experience any issues accessing your account, contact the Call Center at: 1-800-221-9393 (TTY: 1-877-897-9910).

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PrimaryCareForAll.org *

This online tool supports your professional development, growth and networking needs with resources designed specifically for Corps members working in underserved communities. Each month new webinars and discussions will be held exclusively for NHSC members – begin exploring today!

Login to:

- Access free online, CME/CEU courses, as well as other presentations, podcasts, and modules
- Connect with other NHSC members via chat rooms and blogs through a password-protected secure area
- Share and view helpful resources including best practices examples, tools and templates, and links to research

QUESTIONS? If you have any questions about how to access your account, please contact admin@primarycareforall.org.



* This Web site was developed in whole under a cooperative agreement with the National Center for Primary Care at Morehouse School of Medicine. Linking to a non-HRSA.gov website does not constitute an endorsement by HRSA or any of its employees of the sponsors or the information and products presented on this website.

NHSC Launches New Community Connections Networking Events: San Francisco Event Highlights

This year, the National Health Service Corps (NHSC) is hosting a series of local networking events, [NHSC Community Connections](#), around the country! The first of these events was held on May 18 in the San Francisco Bay Area. NHSC clinicians, scholars, and alumni gathered to network, share experiences and ideas at the University of California, San Francisco Alumni House.

Two special guest speakers also shared their experiences with attendees. **Brian Prystowsky, M.D.**, an NHSC clinician, shared his story about overcoming diagnostic and cultural challenges to address an important public health issue with local academic, public health, and federal collaboration from his position at a Federally Qualified Health Center. **Sharone Abramowitz, M.D.**, a psychiatrist and director of behavioral medicine for the Primary Care Medicine Training Program at the Alameda County Medical Center, discussed self management support, health coaching, motivational interviewing, and how these three concepts were combined into the Premed Health Coach Project at Highland Hospital.

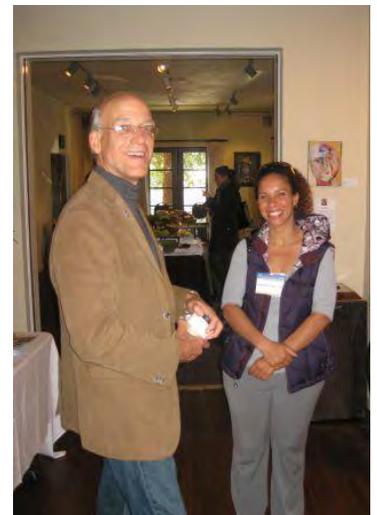
In addition, several local organizations that support the primary care providers also participated in the event, including the California Primary Care Office, Primary Care Association, Office of Rural Health, Universities and State Colleges. NHSC would like to thank the California Primary Care Association for co-hosting this exciting event!

Make plans to attend an upcoming NHSC Community Connection event in your area!

- [Dallas, Texas](#)
Wednesday, June 15, 2011
5:00 - 7:30 p.m.
Center for Community Cooperation
2900 Live Oak Street
Dallas, Texas 75204

Please contact
nhscdallas@hrsa.gov for more
information or to RSVP by May 31.
- [Boston, Massachusetts](#)
Thursday, July 14, 2011
4:00 - 7:30 p.m.
Massachusetts General Hospital
O'Keefe Auditorium
55 Fruit Street
Boston, MA 02114

Please contact
nhscboston@hrsa.gov for more
information or to RSVP by June 24.
- **Kansas City, Missouri**
(TBD) Summer 2011
- **Denver, Colorado**
(TBD) Summer 2011



HIV/AIDS Archived Webinar Slides and Audio Now Available



On April 28, 2011, NHSC hosted a new webinar for Corps members, **Responding to the Domestic HIV/AIDS Epidemic: A National Call to Action**. During the webinar **Michael Evanson**, Senior Policy Analyst, Health Resources and Services Administration (HRSA), HIV/AIDS Bureau, discussed the Obama Administration's *National HIV/AIDS Strategy*.

Former NHSC Scholar **M. Keith Rawlings, M.D.**, Medical Director and Director of Clinical Research at AIDS Arms, Inc. in Dallas, TX, also provided insights on helpful strategies for prevention, screening, and management.

NHSC clinicians who were unable to participate can now view the archived slides and audio files from the webinar. The presentation can be accessed on the new website www.PrimaryCareforAll.org*

Nominate a Colleague for the 2011 Presidential Citizens Medal

Each year, the American public is asked to help identify outstanding Americans to receive the Presidential Citizens Medal. The medal is the nation's second-highest civilian honor that recognizes everyday heroes in communities across the country. In 2010, 13 recipients were honored – [learn more about these dedicated individuals](#). If you know of someone who has performed exemplary deeds of service outside of their regular jobs and provided inspiration for others to serve, please nominate them for this honor. [View the full criteria and submit a nomination](#). **The deadline to submit a nomination is May 30, 2011.**



THE 2011 PRESIDENTIAL
CITIZENS MEDAL

[Submit a Nomination](#)

Event Calendar

- [Communities in Action National Asthma Forum](#)
June 9-10, 2011
Grand Hyatt Washington
1000 H Street, NW
Washington, DC 20001
- [NHSC Dallas Community Connection](#)
Wednesday, June 15, 2011
5:00 - 7:30 p.m.
Center for Community Cooperation
2900 Live Oak Street
Dallas, Texas 75204
- **National Black Nurses Association (NBNA) Annual Convention**
July 13-17, 2011
Indianapolis, IN
- [NHSC Boston Community Connection](#)
Thursday, July 14, 2011
4:00 - 7:30 p.m.
Massachusetts General Hospital
O'Keefe Auditorium
55 Fruit Street
Boston, MA 02114
- [NHSC Awardee Conference](#)
July 21-23, 2011
Westin Peachtree Plaza, Atlanta
210 Peachtree Street
Atlanta, GA 30303
- **National Dental Association (NDA) 98th Annual Convention**
July 22-26, 2011
Baltimore, MD
- **National Medical Association 109th Annual Convention and Scientific Assembly**
July 23 – 27, 2011
Washington, DC
- [NHSC Awardee Conference](#)
September 8-10, 2011
Sheraton Denver
1550 Court Place
Denver, CO 80202

Extend Your Service – Continuation Contracts

Loan repayment program participants may be eligible to apply to receive loan repayment assistance for an additional year of service, subject to the availability of appropriated funding. If your NHSC service commitment is ending soon, learn more about continuation contracts!

	Full-Time 2 Years	Half-Time 4 Years	Half-Time 2 Years
Initial Contract	\$60,000	\$60,000	\$30,000
3rd year	\$40,000	<i>initial contract</i>	\$15,000
4th year	\$40,000	<i>initial contract</i>	\$15,000
5th year	\$30,000	\$20,000	\$20,000
6th year	\$30,000	\$20,000	\$20,000
Total After 6 Years of Service	\$200,000	\$100,000	\$100,000

The application deadline is no later than 120 days prior to the end of your current service commitment. Applications postmarked less than 120 days prior to the end of the current commitment may not be processed and could be denied. If you do not know your current service commitment end date, please visit the [NHSC Customer Service Portal](#) or call 1-800-221-9393, Monday through Friday (except Federal holidays), 9:00 a.m. – 5:30 p.m. ET.

Helpful Continuation Contract Resources and Forms:

- [2011 Continuation Contract Application & Program Guidance](#) (PDF - 405 KB)
- [2011 Continuation Contract](#) (PDF - 87 KB)
- [2011 Continuation Contract Application Forms Package](#) (PDF - 215 KB)
- [Continuation Contract Fax Cover Sheet](#) (PDF - 48 KB)
- [Continuation Contract Region Assignments](#) (PDF - 34 KB)

Mail your forms to:

National Health Service Corps Loan Repayment Program
Continuation Contracts
Division of the NHSC
5600 Fishers Lane, Room 8-37
Rockville, MD 20857

-or-

Fax your forms to:

ATTN: NHSC LRP Continuation Contract Review
Fax: (301) 451-5628

Please choose one method of delivery for all of your application supporting documents.

Office of Regional Operations - How They Can Help!

The Health Resources and Services Administration (HRSA) maintains roughly 10 percent of its staff in 10 regional offices located across the United States. The Bureau of Clinician Recruitment and Service (BCRS), the HRSA bureau that manages the NHSC, has staff members in its Division of Regional Operations that are a great resource for NHSC clinicians. Contact your regional office representative to learn more about how they can help support you and your work in underserved communities. Regional offices can help to:

- ✓ Link NHSC providers to state partners (e.g., State Primary Care Offices, Primary Care Associations) and assist with site applications
- ✓ Address provider issues and concerns
- ✓ Assist with site placement and transfer assistance
- ✓ Provide information and materials regarding NHSC and other Bureau of Clinician Recruitment & Service programs

Regional Contacts

- Region I: Colleen Geib (617) 565-1465
cgeib@hrsa.gov
- Region II: Patrick McHugh (212) 264-2806
pmchugh@hrsa.gov
- Region III: Dennis Dey (215) 861-4361
ddey@hrsa.gov
- Region IV: Deborah Brower (404) 562-4133
dbrower@hrsa.gov
- Region V: Anna Gonzales (312) 886-3867
agonzales@hrsa.gov
- Region VI: Cindy Adams (214) 767-3201
cadams@hrsa.gov
- Region VII: Clark Conover (816) 426-2917
cconover@hrsa.gov
- Region VIII: Erica Grover (303) 844-7876
egrover@hrsa.gov
- Region IX: Gary Hlady (415) 437-8014
ghlady@hrsa.gov
- Region X: Maria Garcia (206) 615-2636
mgarcia@hrsa.gov

HRSA Regional Offices:



Questions or Comments?

If you have ideas or suggestions for future issues, please send them to info@nhscrtsc.net.



Contact NHSC

Call 1-800-221-9393 or visit NHSC.hrsa.gov

Share and Follow



This publication lists non-federal resources in order to provide additional information to consumers. The views and content in these resources have not been formally approved by the U.S. Department of Health and Human Services (HHS) or the Health Resources and Services Administration (HRSA). Listing these resources is not an endorsement by HHS or HRSA.