

The National Health Service Corps (NHSC)

CUSTOMER SERVICE PORTAL

Activate Your Account Today!

The National Health Service Corps Customer Service Portal is an **online tool** that serves as your primary means for conducting business with the Corps. It's **accessible to you 24 hours a day**, anytime you need it. Using the portal, you can:

- ✓ **View your NHSC profile**
- ✓ **Update your personal information**
- ✓ **Ask the NHSC a question about your service**
- ✓ **Submit customer service requests (i.e., site transfers, suspensions)**
- ✓ **Submit 6-month verification**

Activate your account within the next 7 days to review your personal information and start exploring all the portal has to offer.

Please see reverse side for instructions to activate your account.

HOW TO ACTIVATE YOUR ACCOUNT

- 1 Go to NHSC.hrsa.gov and click on the yellow “Customer Service Portal” button.
- 2 Login at the top of the page using your NHSC LRP application email address and password.
- 3 The first time you login, you must enter your last name, date of birth, and the last six digits of your Social Security number, and re-enter your password.
- 4 Once you have entered your information successfully, your account will be activated and you will be ready to use the portal!

IMPORTANT INFORMATION

- If you see errors in your profile information, let us know. You can alert us via the “Ask a Question” feature within the portal.
- The following browsers are supported: Internet Explorer 7 and 8, Firefox, Safari, and Google Chrome.
- We are not yet optimized for mobile devices, so please don’t use them with the site.

QUESTIONS? If you experience any issues accessing your account, contact the Customer Care Center

1-800-221-9399

