

# The NHSC SUPPORT NETWORK

As an NHSC member, you will be supported throughout your service commitment by a variety of resources aimed at helping you succeed.

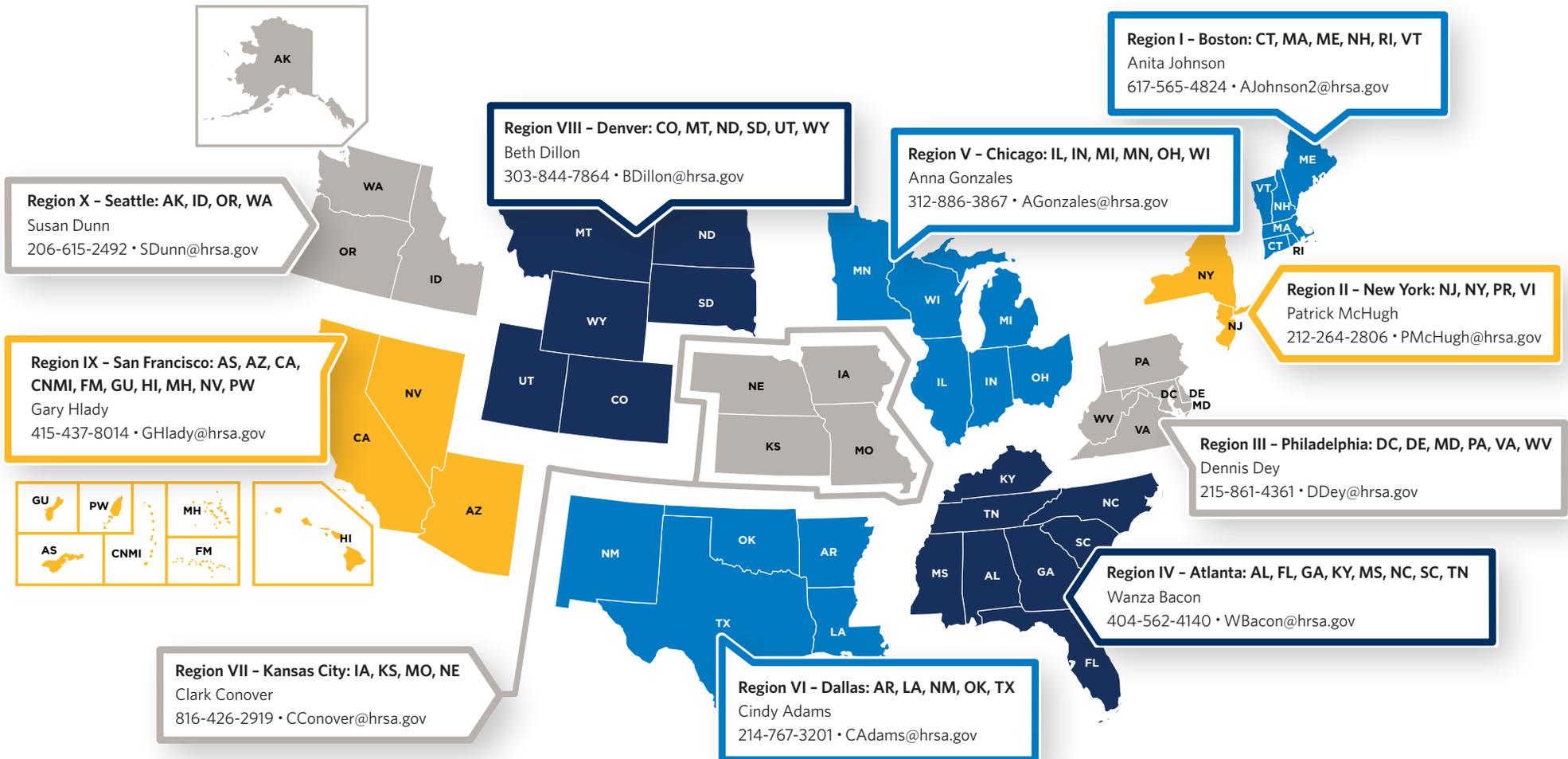
## BCRS Staff Support

### Headquarters Staff

Dedicated staff located in the Washington, DC, area support the needs of Corps members.

### Regional Office Staff

Ten regional offices provide dedicated contacts who know your area of the country.



# Resources in your community

## Primary Care Offices

<http://bhpr.hrsa.gov/shortage/hpsas/primarycareoffices.html>

PCOs are State-level offices that work to improve access to health care services for residents of their State. They know providers and sites in their State—including NHSC-approved sites.

### PCOs can help you:

- Understand the health care needs and the barriers to primary health care in your State
- Link to other primary health care providers and sites in your State for networking and sharing best practices

## Primary Care Associations

<http://bphc.hrsa.gov/technicalassistance/partnerlinks/associations.html>

PCAs are nonprofit organizations located in States that provide training and technical assistance to safety-net providers.

### PCAs can help you:

- Plan for the growth of health centers in your State
- Develop strategies to recruit and retain health center staff

## Area Health Education Centers

<http://bhpr.hrsa.gov/grants/areahealtheducationcenters/>

AHEC programs help recruit, train, and retain a health professions workforce committed to underserved populations.

### AHECs can help you:

- Link to community and academic educational partnerships
- Connect to educational opportunities, continuing education, and rotations for residents

## State Offices of Rural Health

<http://www.hrsa.gov/ruralhealth/about/directory/>

SORHs work to improve access to health care in rural and underserved areas to reduce health disparities.

### SORHs can help you:

- Access tools and resources if you are serving in rural areas
- Access networking opportunities with other rural providers

## Ambassadors

[NHSC.hrsa.gov/ambassadors/directory.html](http://NHSC.hrsa.gov/ambassadors/directory.html)

Ambassadors provide mentoring and help recruit students and providers to the NHSC.

### Ambassadors can help you:

- Navigate the loan repayment program
- Answer any questions you have about the NHSC
- Connect with potential Corps members to share your experiences

# NHSC Resources

## Customer Service Portal

[NHSC.hrsa.gov](http://NHSC.hrsa.gov) and click on the “Customer Service Portal” button. Access your information and complete transactions online—at any time!

### You can:

- Update your personal information
- Ask BCRS a question
- Submit customer service requests (i.e., site transfers, suspensions)
- Submit 6-month verification

**Customer Care Center** 1-800-221-9393

[NHSC.hrsa.gov](http://NHSC.hrsa.gov)

## PrimaryCareForAll.org

PrimaryCareForAll.org is an online portal uniquely adapted to NHSC members.

### The portal includes:

- Online training, resources, and networking opportunities (chat rooms, forums, and file sharing to create a virtual community for providers)
- Best practice examples
- Tools and templates