

FY 2024 National Health Service Corps Loan Repayment Program Application and Program Guidance Glossary

Addiction Medicine Fellowship Program – As authorized by Section 760(a)(1) of the Public Health Service Act (42 U.S.C. § 294k(a)(1)), trains addiction medicine specialists who work in underserved, community-based settings that integrate primary care with mental health disorders and substance use disorder prevention and treatment services. Program completers will have received training in one of three tracks: (1) a virtual training track that includes an in-person rotation at a teaching health center or in a community-based setting, followed by a virtual rotation in which the resident or fellow continues to support the care of patients at the teaching health center or in the community-based setting through the use of health information technology and, as appropriate, telehealth services; (2) an in-person training track that includes a rotation, during which the resident or fellow practices at a teaching health center or in a community-based setting; or (3) an in-person training track that includes a rotation during which the resident practices in a community-based setting that specializes in the treatment of infants, children, adolescents, or pregnant or postpartum women.

Administrative Duties – May include charting, care coordination activities, training, laboratory follow-up, patient correspondence, attending staff meetings, activities related to maintaining professional licensure, and other non-treatment-related activities pertaining to the participant’s approved National Health Service Corps practice. Any time spent in a management role is also considered to be an administrative activity. The duties of a medical director are considered primarily administrative, and National Health Service Corps Rural Community Loan Repayment Program participants serving in such a capacity should keep in mind that they cannot count more than four (4) hours per week of administrative and/or management time if serving full-time (two (2) hours if serving half-time) toward the total required 40 hours per week (or 20 hours per week in the case of half-time service).

Advanced Nursing Education Nurse Practitioner Residency Program – As authorized by 42 U.S.C. § 296j (Section 811 of the Public Health Service Act), prepares new nurse practitioners in primary care for practice in community-based settings in rural and underserved areas through clinical and academic focused 12-month Nurse Practitioner Residency programs, with a preference for those projects that substantially benefit rural or underserved populations or help meet public health nursing needs in State or local health departments. The Health Resources and Services Administration-funded nurse practitioner residency programs must be accredited by a recognized, professional nurse practitioner accreditation organization.

Advanced Nursing Education Nurse Practitioner Residency Integration Program – As authorized by 42 U.S.C. § 296j (Section 811 of the Public Health Service Act), prepares new primary care or behavioral health nurse practitioners to work in integrated, community-based settings in rural and underserved areas. Under Section 805 of the Public Health Service Act, the Advanced Nursing Education Nurse Practitioner Residency Integration Program provided a funding preference for applicants with projects that substantially benefited rural or

underserved populations or help meet public health nursing needs in state or local health departments. In addition, as directed in the Joint Explanatory Statement accompanying the Further Consolidated Appropriations Act of 2020, this program includes a funding preference for an applicant that is a Federally Qualified Health Center. The Health Resources and Services Administration-funded nurse practitioner residency programs must be accredited by a recognized, professional nurse practitioner accreditation organization or be in the process of accreditation.

Approved Alternative Setting – Alternative settings include any setting in a Health Professional Shortage Area at which the clinician is directed to provide care by the National Health Service Corps-approved site (for example, shelters). The alternative sites must provide services that are appropriate for the discipline and specialty of the clinician and the services provided. Approved Alternative Settings may be at a lower Health Professional Shortage Area score than the Health Professional Shortage Area score on the participant’s application. Services at alternative sites must be an extension of the comprehensive primary care provided at the National Health Service Corps-approved site.

Bureau of Health Workforce – The bureau within the Health Resources and Services Administration that administers the National Health Service Corps and Nurse Corps Scholarship and Loan Repayment Programs, the Faculty Loan Repayment Program, Native Hawaiian Health Scholarship Program, and grants for the State Loan Repayment Program.⁵

Care Coordination – For purposes of the National Health Service Corps, “Care Coordination” is the deliberate organization of patient care activities between the patient and two or more health care providers involved in a patient's care to facilitate the appropriate delivery of health care services. Organizing care involves the marshalling of personnel and other resources needed to carry out all required patient care activities and is often managed by the exchange of information among participants responsible for different aspects of care.

Commercial or Private Student Loans – Also known as college loans, educational loans, or alternative student loans. These are non-government loans made by private lenders specifically for graduate or undergraduate education expenses, such as tuition, room, board, books, and other associated educational costs. These loans are made by banks, credit unions, savings and loan associations, insurance companies, schools, and other financial or credit institutions, which are subject to examination and supervision in their capacity as lenders by an agency of the United States or of the state in which the lender has its principal place of business. These are unsecured loans with various options for repayment and may offer forbearance and deferral options. Loans obtained to cover residency and relocation expenses do not qualify for repayment under the National Health Service Corps Loan Repayment Program.

Community-Based Settings –Facilities open to the public that may or may not be located in a Health Professional Shortage Area; but expands the accessibility of health services by fostering a health-promoting environment and may provide comprehensive primary behavioral and

mental health care services. These facilities may function as part of a system of care to ensure continuity of patient-centered, comprehensive, and coordinated care. National Health Service Corps Service completed in Community-Based Settings are only applicable to behavioral and mental health providers may serve in community-based settings as directed by the National Health Service Corps-approved site and must be an extension of the comprehensive primary care provided at the National Health Service Corps-approved service site.

Comprehensive Primary Behavioral/Mental Health Care Services – Services that include, but are not limited to: screening and assessment, diagnosis, treatment plans, therapeutic services including medication prescribing and management, crisis care including 24-hour call access, consultative services, and care coordination. Sites providing such services must function as part of a system of care to ensure continuity of patient-centered, comprehensive, and coordinated care. The site must also offer or ensure access to ancillary, inpatient, and specialty referrals.

Continuation Contract – An optional one-year extension of a National Health Service Corps Loan Repayment Program contract. The award level is dependent on the service status (that means, half- or full-time clinical practice) and the particular year of additional support. National Health Service Corps Loan Repayment Program participants must meet all program eligibility criteria in effect at the time they are being considered for a continuation contract, which includes providing documentation that all previously received National Health Service Corps Loan Repayment Program payments were applied to reduce their qualifying educational loans. A continuation contract will not take effect until the current contract is completed and the continuation contract has been countersigned by the Secretary or their designee. A Loan Repayment Program participant cannot be guaranteed a continuation contract, and it is contingent upon the availability of funding.

Critical Access Hospital – A facility certified by the Centers for Medicare and Medicaid Services under section 1820 of the Social Security Act. A Critical Access Hospital must be located in a rural area in a state that has a Rural Hospital Flexibility Program, have no more than 25 inpatient beds, an average annual length of stay of 96 hours or less, and be located either more than a 35-mile drive from the nearest hospital or Critical Access Hospital, or more than a 15-mile drive in areas with mountainous terrain or only secondary roads. For the purposes of the National Health Service Corps, the Critical Access Hospital must have a National Health Service Corps-approved affiliated outpatient primary care clinic. For more information, review the [Critical Access Hospital Booklet](#).

Default of Payment Obligation – Being more than 120 days past due on the payment of a federal financial obligation or, being determined to be in default by the applicable federal program under the standards of that program.

Default of Service Obligation – Failure, for any reason, to begin or complete a contractual service obligation.

Direct Clinical Care – Work directly relating to the prevention, diagnosis, or treatment of physical, dental or mental illnesses. This may include both face to face and telehealth preventive care. Direct clinical care may be provided at National Health Service Corps-approved service sites and approved alternative settings.

Disadvantaged Background – As defined by the Scholarship for Disadvantaged Students program (Sec. 737 of the Public Health Service Act, 42 U.S.C. § 293(a)), this refers to individuals who have been identified by their schools or can document having come from a “disadvantaged background” based on educational/environmental and/or economic factors.

“Educational/Environmental factors” means that the individual comes from an environment that has inhibited the individual from obtaining the knowledge, skill, and abilities required to enroll in and graduate from a health professions school, or from a program providing education or training in an allied health profession. “Economic factors” means that the individual comes from a family with an annual income below a level based on low-income thresholds according to family size published by the U.S. Bureau of the Census, adjusted annually for changes in the Consumer Price Index, and adjusted by the Secretary for adaptation to this program.

Distant Site – A site where the National Health Service Corps participant is located while providing health care services via a telecommunications system.

Family and Family Member – As used in the *Guidance* and for the purposes of the National Health Service Corps, “family member” includes child or spouse, as well as unmarried partners living in the same household.

Federal Direct Student Loans – A student loan offered by the Federal Government that has a low interest rate for students and parents and is used to pay for the costs of any form of education after high school. The lender for the Federal Direct Student Loan is the U.S. Department of Education, rather than an institution, such as a bank.

Federal Judgment Lien – A lien that is placed against an individual’s home or property when a court-ordered judgment is entered against the individual for an unpaid federal debt (for example, a federal student loan or federally insured home mortgage). An Internal Revenue Service tax lien that is not created pursuant to a court-ordered judgment is not a federal judgment lien.

Federally Qualified Health Centers – include: (1) nonprofit entities that receive a grant (or funding from a grant) under section 330 of the Public Health Service Act (that means, health centers); (2) Federally Qualified Health Centers “Look-Alikes” which are nonprofit entities that are certified by the Secretary as meeting the requirements for receiving a grant under section 330 of the Public Health Service Act but are not grantees; and (3) outpatient health programs or facilities operated by a tribe or tribal organization under the Indian Self-Determination Act or by an urban Indian organization receiving funds under title V of the Indian Health Care Improvement Act.

Federal Fiscal Year – Defined as October 1 through September 30.

Full-Time Clinical Practice – Working a minimum of 40 hours per week in a clinical practice, for a minimum of 45 weeks per service year, in a National Health Service Corps-approved service site. For a more detailed explanation of the full-time clinical practice requirement, see Eligible Providers and Clinical Practice Requirements section in the Application and Program Guidance.

Government Loans – Loans made by federal, state, and county or city agencies authorized by law to make such loans.

Graduate Psychology Education Program – A Health Resources and Services Administration-funded program authorized by 42 U.S.C. § 294e–1(a)(2) (Section 756(a)(2) of the Public Health Service Act) that trains addiction medicine specialists who work in underserved, community-based settings that integrate primary care with mental health disorders and substance use disorder prevention and treatment services. Program completers will have completed at least twenty-five (25) percent of the time in the experiential training site(s) delivering opioid use disorder and other substance use disorder prevention, treatment, and recovery services.

Half-Time Clinical Practice – Working a minimum of 20 hours per week in a clinical practice, not to exceed 39 hours per week, for a minimum of 45 weeks per service year, in a National Health Service Corps-approved service site. For a more detailed explanation of the half-time clinical practice requirement, see the Service Obligation Requirements section in the Application and Program Guidance.

Health Professional Shortage Area – A geographic area, population group, public or nonprofit private medical facility or other public facility determined by the Secretary of the U.S. Department of Health and Human Services to have a shortage of primary medical care, dental, or mental health professionals based on criteria defined in regulation. Information considered when designating a primary care Health Professional Shortage Area includes health provider to population ratios, rates of poverty, and access to available primary health services. Health Professional Shortage Areas are designated by Health Resources Services Administration pursuant to Section 332 of the Public Health Service Act (42 § U.S. C. 254e) and implementing regulations (42, C.F.R. Part 5).

Health Resources and Services Administration – An operating agency of the U.S. Department of Health and Human Services.

Health Workforce Connector – The [Health Workforce Connector](#) is a searchable database of open job opportunities and information on National Health Service Corps-approved sites.

Holder – The commercial or government institution that currently holds the promissory note for the qualifying educational loan (for example, MOHELA, Aidvantage, etc.).

Indian Health Service Hospitals – A collective term that includes hospitals that are both Indian Health Service-owned and Indian Health Service-operated, or Indian Health Service-owned and tribally operated (that is, a federal facility operated by a tribe or tribal organization contracting with the Indian Health Service pursuant to the Indian Self-Determination and Education Assistance Act), which provide both inpatient and outpatient clinical treatment services to eligible American Indians and Alaska Natives. This term does not include hospitals that are both tribally owned and tribally operated. For purposes of this program, facilities must have an affiliated outpatient clinics/services.

Indian Health Service, Tribal or Urban Indian Health Clinic – A health care facility (whether operated directly by the Indian Health Service; or by a tribe or tribal organization contracting with the Indian Health Service pursuant to the Indian Self-Determination and Education Assistance Act, codified at 25 U.S.C. 450 et seq.; or by an urban Indian organization receiving funds under Subchapter IV of the Indian Health Care Improvement Act, codified at 25 U.S.C. 1651 et seq.), which provides clinical treatment services to eligible American Indians and Alaska Natives on an outpatient basis. For more information, visit: [Urban Indian Health Program Fact Sheet](#) or [Indian Health Service Profile](#).

Lender – The commercial or government institution that initially made the qualifying loan (for example, Department of Education).

Maternity Care Target Area – A geographic area within a primary care Health Professional Shortage Area that has a shortage of maternity care health professionals.

National Health Service Corps – The Emergency Health Personnel Act of 1970, Public Law 91-623, established the National Health Service Corps on December 31, 1970. The National Health Service Corps program was created to address the health professional shortages in Health Professional Shortage Areas through the assignment of trained health professionals to provide primary health services in Health Professional Shortage Areas in return for scholarship and loan repayment.

National Health Service Corps Loan Repayment Program – The National Health Service Corps Loan Repayment Program is authorized by Sections 338B and 331(i) of the Public Health Service Act, as amended. Under the National Health Service Corps Loan Repayment Program, participants provide full-time or half-time primary health services in Health Professional Shortage Areas in exchange for funds to support repayment of their qualifying educational loans. The National Health Service Corps Loan Repayment Program selects fully trained and licensed primary health care clinicians dedicated to meeting the health care needs of medically underserved Health Professional Shortage Area communities.

National Health Service Corps-Approved Service Site – A National Health Service Corps-approved site must be located in and provide service to a Health Professional Shortage Area; provide comprehensive primary medical care, behavioral/mental health, and/or dental

services; provide ambulatory care services (no inpatient sites except Critical Access Hospitals or Indian Health Service Hospitals affiliated with an outpatient clinic); ensure access to ancillary, inpatient, and specialty referrals; charge fees for services consistent with prevailing rates in the area; discount or waive fees for individuals at or below 200% of the federal poverty level; accept assignment for Medicare beneficiaries; enter into agreements with Medicaid and the Children's Health Insurance Program, as applicable; not discriminate in the provision of services based on an individual's inability to pay for services or the source of payment (Medicare/Medicaid/Children's Health Insurance Program); prominently post signage that no one will be denied access to services due to inability to pay; agree not to reduce clinician's salary due to National Health Service Corps support; provide sound fiscal management; and maintain a recruitment and retention plan, as well as a credentialing process, for clinicians. All National Health Service Corps-approved service sites must continuously meet the above requirements. For more information about National Health Service Corps service sites, see the [National Health Service Corps Site Reference Guide](#).

Nurse Practitioner Residency – A nurse practitioner residency program is a voluntary post-graduate training program through which licensed and certified new advanced practice nurse graduates are provided additional didactic and clinical experiences alongside other healthcare providers, enhancing transition from education to practice. Nurse Practitioner Residency programs aim to prepare novice nurse practitioners to practice as providers and support their professional transition to clinical practice. This form of mentored clinical education occurs within a structured learning environment, typically lasts 12 months long and diversifies the nurse practitioner clinical preparation via varied clinical rotations, supervised hours, and didactic training.

Originating Site – A site where the National Health Service Corps participant's patient(s) is located while providing health care services via a telecommunications system.

Postgraduate Training – Refers to additional training that a health professions student may participate in after they graduate from a health professions education program (for example, internships, residencies, chief residency, and fellowships).

Primary Care – Primary care is the provision of integrated, accessible health care services by clinicians who are accountable for addressing a large majority of personal health care needs, developing a sustained partnership with patients, and practicing in the context of family and community.

Primary Health Services – For purposes of the National Health Service Corps Loan Repayment Program, primary health services mean health services regarding family medicine, internal medicine, pediatrics, obstetrics and gynecology, dentistry, or mental health (including substance use disorder), that are provided by physicians or other health professionals.

Qualifying Educational Loans – Government and private student loans for actual costs paid for tuition and reasonable educational and living expenses related to the undergraduate or graduate education of the participant that were obtained by the clinician prior to their submission of an application to participate in the National Health Service Corps Loan Repayment Program. Such loans must be contemporaneous with the education received. Participants will receive funds for repayment of qualifying educational loans that are still owed. If the applicant has a consolidated/refinanced loan that is made up entirely of qualifying educational loans of the applicant, the consolidated/refinanced loan is eligible for repayment. If the applicant has consolidated otherwise qualifying educational loans with any non-qualifying debt, no portion of the consolidated/refinanced loan will be eligible.

Reasonable Educational Expenses – The costs of education, exclusive of tuition, such as fees, books, supplies, clinical travel, educational equipment and materials, and board, certification/licensing exams, which do not exceed the school's estimated standard student budget for educational expenses for the participant's degree program and for the year(s) of that participant's enrollment. *Debt associated with residency programs or relocation is not considered "reasonable educational expenses" under the National Health Service Corps Loan Repayment Program.*

Reasonable Living Expenses – The costs of room and board, transportation, and commuting costs, which do not exceed the school's estimated standard student budget for living expenses at that school for the participant's degree program and for the year(s) of that participant's enrollment. *Debt associated with residency programs or relocation is not considered "reasonable living expenses" under the National Health Service Corps Loan Repayment Program.*

School – A public or private institution (including home schools), providing instruction to children of compulsory school age in kindergarten, grades 1-12, or their equivalent. The operation and administration of the school must meet applicable federal, state, and local laws, and services provided by National Health Service Corps participants in a school must be an extension of the comprehensive primary care provided at the National Health Service Corps-approved site.

School-Based Clinics – A part of a system of care located in or near a school facility of a school district or board or of an Indian tribe or tribal organization; organized through school, community, and health provider relationships. This facility provides - through health professionals - primary health services to school aged children and adolescents in accordance with federal, state, and local law, including laws relating to licensure and certification. In addition, the site satisfies such other requirements as a state may establish for the operation of such a clinic.

Solo or Group Private Practice – A clinical practice that is made up of either one or many providers in which the providers have ownership or an invested interest in the practice. Private

practices can be arranged to provide primary medical, dental, and/or mental health services and can be organized as entities on the following basis: family practice group; primary care group; or multi-specialty group.

Spanish Language Assessment – An assessment administered by a General Services Administration vendor to determine if an applicant meets the language proficiency standard to receive a loan repayment award above the standard award.

Spanish Language Award Enhancement - A supplemental enhancement award of up to \$5,000 will be made to providers who demonstrate a proficiency in communicating in Spanish based on the results of an assessment administered by a General Services Administration approved vendor. In addition, the provider’s site point of contact must verify on the employment verification form that the provider directly provides oral Spanish speaking services to patients with limited English proficiency.

Spouse– As used in the Guidance and for the purposes of the National Health Service Corps, “spouse” includes same-sex married couples, as well as opposite-sex married couples. In accordance with the Supreme Court decisions in United States v. Windsor and in Obergefell v. Hodges, the Department of Health and Human Services will treat as valid marriages of same-sex couples. The term “spouse” does not include individuals in registered domestic partnerships, civil unions, or similar formal relationships recognized under state law as something other than a marriage.

State – As used in the Guidance, state includes the 50 states, the District of Columbia, the Commonwealth of Puerto Rico, the Commonwealth of the Northern Mariana Islands, the U.S. Virgin Islands, Territory of American Samoa, Territory of Guam, Republic of Palau, Republic of the Marshall Islands, and Federated States of Micronesia.

Teaching Activities – As used in the Guidance, teaching is providing clinical education to students or residents in their area of expertise. All teaching must be conducted as directed by the National Health Service Corps-approved service site(s), subject to the National Health Service Corps limits on the number of hours per week allowed for teaching (see Full-Time or Half-Time Clinical Practice Requirements section, as applicable).

The clinical education must:

- (1) Be conducted as part of an accredited clinical training program;
- (2) include the clinical supervision of a student/clinician that is required in order for that student/clinician to receive a license under state law; or
- (3) include mentoring that is conducted as a part of the Health Careers Opportunity Program or the Center of Excellence program, which are both funded through Health Resources Services Administration grants. Teaching may be conducted at the National Health Service Corps-approved practice site specified in the [Bureau of Health Workforce Customer Service Portal](#) profile. If the National Health Service Corps participant is actually providing the clinical service while a student/clinician observes, the activity should be treated as patient care.

Teaching Health Center – An entity funded by Health Resources Services Administration under Section 340H of the Public Health Service Act (42 U.S.C. § 256h) that (1) is a community-based, ambulatory patient care center and (2) operates a primary care postgraduate training program (that means, an approved graduate medical residency program in family medicine, internal medicine, pediatrics, internal medicine-pediatrics, obstetrics and gynecology, psychiatry, general dentistry, pediatric dentistry, or geriatrics). Currently funded Teaching Health Centers are listed on the [Health Resources Services Administration Data Warehouse site](#).

Teaching Health Center Graduate Medical Education Program – As authorized by Section 340H of the Public Health Service Act (42 U.S.C. § 256h), the Teaching Health Center Graduate Medical Education payment program provides funding to support the training of residents in primary care or dental residency programs in community-based ambulatory patient care centers.

Tribal Health Program – An Indian tribe or tribal organization that operates any health program, service, function, activity, or facility funded, in whole or part, by the Indian Health Service through, or provided for in, a contract or compact with the Indian Health Service under the Indian Self-Determination and Education Assistance Act (25 USC 450 et seq.).

Unencumbered License – An unencumbered license means a license that is not revoked, suspended, or made probationary or conditional by the state licensing authority as the result of disciplinary action.